

PLUGGING THE LEAKS – TOOLS FOR ANALYSING YOUR DISPENSING

Dr Philip Koopowitz

DDA Board Members

Director Dispex

Director Koopowitz Consulting Ltd

MAINTAINING THE FLOW

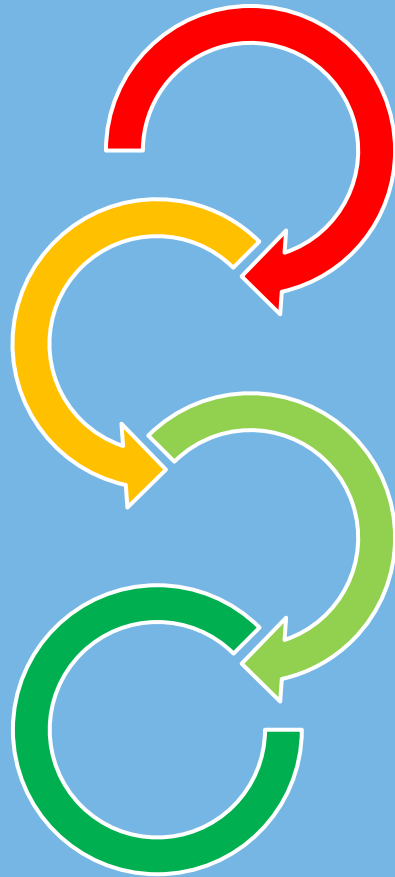
Prescribers

Dispensers



PRESCRIBERS

Using ePACT Data



Nudging Prescribers



FORMULARY COMPLIANCE USING EPACT

How much notice do your prescribers take of your
Dispensary Friendly Formulary?

 Data Hub Portal

You are now viewing the new portal design (BETA). This is part of a range of improvements we will be making. Sign up to NHS Futures where you can see the [eDen user forum](#), [eOps user forum](#) or [ePact user forum](#) to learn more about this work.

This page is now live as the new portal design, replacing the previous page design. [If you have any feedback let us know via this short survey.](#)


Business Services Authority

Data Services

The NHS Business Services Authority provides data to help users track trends, inform decisions and support policy.

Here are the systems you have access to:

[ePACT2 - Prescription data](#)

Latest data

ePACT2 data:
September 2024

ePACT2 Remuneration data:
August 2024



ACCESSING EPACT DATA



Welcome to ePACT2

News Dashboards Prescribing Reports

NEWS FEED

New 29 October 2024 ► Antimicrobial Stewardship – Urinary Tract Infection Dashboard

The Antimicrobial Stewardship UTI Dashboard has now been released and is available to users in ePACT2.

The UTI antimicrobial stewardship dashboard includes a range of comparators relating to the prescribing of selected antibiotics routinely prescribed in primary and community care to treat urinary tract infections. For the first time, it reports the count of people prescribed urinary continence devices. Comparators report both prescription item and people counts, and population rates, with

ePACT2 LATEST DATA

Prescription Data: Sep-24

Remuneration Report: Aug-24

Prescribing Report

ACCESSING EPACT DATA

ePACT2 Prescribing Reports

News Dashboards Prescribing Reports

▶ Key reports	▶ Prescribing Monitoring	▶ Controlled Drug Reports	▶ Hospital Trust Reports
▶ Invoice Reconciliation Reports	▶ Prescribing Comparators	▶ Controlled Drug Comparators	▶ Common Information Reports
▶ Cost Comparators	▶ Prescribing Information	▶ Controlled Drug Monitoring	▶ MOKTT
▶ Organisation & Demographic Information	▶ Volume Comparators		▶ Advanced Service Flu Report - Pharmacy Contractors

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NHS
Business Services Authority



▶ Prescribing Monitoring

▶ Prescribing Comparators

▶ Prescribing Information

▶ Practice Detailed Prescribing Information (PDPI)

▶ Volume Comparators

PDPI

ACCESSING EPACT DATA

<u>Pres. Practice Level</u>	Pres. at Prescriber Level	Pres. at Prescriber Level by Prescriber	Disp. at Practice Level	Disp. at Prescriber Level	Disp. at Prescriber Level by Prescriber			
Total BNF	Chapter	Section	Paragraph	Sub-Paragraph	Chemical Substance	Product	Presentation	Presentation by Quantity

Disp. At Practice Level



Presentation by Quantity

ACCESSING EPACT DATA

* BNF CHAPTER

(All Column Values) ▼

* PERIOD

202505 ▼

REGION

--Select Value ▼

ICB

NHS NORFOL ▼

COMM./PROV.

NHS NORFOL ▼

* PRACTICE

WATLINGTON MED ▼

Apply

Reset ▼



ACCESSING EPACT DATA

PD4(PxQ) Dispensing at Practice Level

BNF Level - Presentation by Quantity; Chapters - (All Column Values)

BNF Presentation	High Volume Vaccine	Quantity	Quantity * Items	Items	NIC (£)	Actual Cost (£)	OOPE (£)	Payment for Containers (£)
0101021B0AAAH: Alginate raft-forming oral suspension sugar free	N	500	500	1	4.69	4.17	0.00	0.00
0101021B0BEADAJ: Gaviscon Infant oral powder sachets	N	30	30	1	7.64	6.79	0.00	0.00
0101021B0BEADAJ: Gaviscon Infant oral powder sachets	N	60	120	2	30.56	27.16	0.00	0.00
0101021B0BEADAJ: Gaviscon Infant oral powder sachets	N	240	240	1	61.12	54.33	0.00	0.00
0101021B0BEAIAL: Gaviscon Advance oral suspension aniseed (Reckitt Benckiser)	N	500	5,000	10	75.90	67.47	0.00	0.00
0101021B0BEAIAL: Gaviscon Advance oral suspension aniseed (Reckitt Benckiser)	N	1,000	2,000	2	30.36	26.99	0.00	0.00
0101021B0BEAIAL: Gaviscon Advance oral suspension aniseed (Reckitt Benckiser)	N	3,000	6,000	2	127.50	113.34	0.00	0.00
0101021B0BEAQAP: Gaviscon Advance Mint chewable tablets (Reckitt Benckiser)	N	60	360	6	37.92	33.71	0.00	0.00
0101021B0BEARA0: Gaviscon Double Action chewable tablets mint	N	96	96	1	15.52	13.80	0.00	0.00
0101021B0BEAVA0: Gaviscon Double Action Liquid aniseed	N	600	600	1	10.99	9.77	0.00	0.00
0101021B0BEBEAL: Gaviscon Advance oral susp peppermint (Reckitt Benckiser)	N	500	17,500	35	265.65	236.14	0.00	0.00
0101021B0BEBEAL: Gaviscon Advance oral susp peppermint (Reckitt Benckiser)	N	1,000	1,000	1	15.18	13.49	0.00	0.00
0101021B0BEBEAL: Gaviscon Advance oral susp peppermint (Reckitt Benckiser)	N	1,500	1,500	1	22.77	20.24	0.00	0.00
0101021B0BEBFA0: Gaviscon Double Action chewable tablets mixed berries	N	48	48	1	7.76	6.90	0.00	0.00
0101021B0BIAAAH: Peptac liquid aniseed	N	500	1,000	2	9.38	8.34	0.00	0.00
0101021B0BIABAH: Peptac liquid peppermint	N	500	1,000	2	9.38	8.34	0.00	0.00
0101021B0BQACAL: Acidex Advance oral suspension aniseed	N	500	3,000	6	23.04	20.48	0.00	0.00
0101021B0BQACAL: Acidex Advance oral suspension aniseed	N	1,000	4,000	4	30.72	27.31	0.00	0.00
0101021B0BQADAL: Acidex Advance oral suspension peppermint	N	500	4,500	9	34.56	30.72	0.00	0.00
0102000A0AAAAAA: Alverine 60mg capsules	N	60	60	1	3.47	3.08	0.00	0.00
0102000L0AAAAAA: Glycopyrronium bromide 2mg tablets	N	30	30	1	198.00	176.00	0.00	0.00
0102000N0AAABAB: Hyoscine butylbromide 10mg tablets	N	1	1	1	0.07	0.06	0.00	0.00
0102000N0AAABAB: Hyoscine butylbromide 10mg tablets	N	28	28	1	2.01	1.79	0.00	0.00
0102000N0AAABAB: Hyoscine butylbromide 10mg tablets	N	56	224	4	16.08	14.29	0.00	0.00
0102000N0AAABAB: Hyoscine butylbromide 10mg tablets	N	84	84	1	6.03	5.36	0.00	0.00

Source : ePACT2

Rows 1 - 25

Refresh - Print - Export



Rows 1 - 25

Refresh - Print - Export

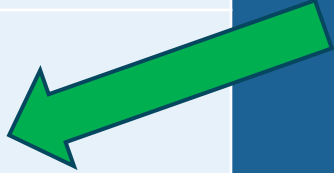
EPACT RAW DATA

BNF Presentation		Quantity	Quantity * Items	Items	NIC (£)
0101021B0BEADAJ: Gaviscon Infant oral powder sachets	N	30	30	1	7.64
0101021B0BEADAJ: Gaviscon Infant oral powder sachets	N	60	120	2	30.56
0101021B0BEADAJ: Gaviscon Infant oral powder sachets	N	240	240	1	61.12
0101021B0BEAIAL: Gaviscon Advance oral suspension aniseed (Reckitt Benckiser)	N	500	5,000	10	75.90
0101021B0BEAIAL: Gaviscon Advance oral suspension aniseed (Reckitt Benckiser)	N	1,000	2,000	2	30.36
0101021B0BEAIAL: Gaviscon Advance oral suspension aniseed (Reckitt Benckiser)	N	3,000	6,000	2	127.50

EPACT DATA REFINING

Description	Total Tabs	Total Items	Total Price
Gaviscon Infant oral powder sachets	390	4	99.32
Gaviscon Advance oral suspension aniseed (Reckitt Benckiser)	13000	14	233.76

13 packs



26 x 500ml



EPACT – PRICE HIGH TO LOW

Description	Total Items	Total Price
Edoxaban 60mg tablets	83	4079.25
Dapagliflozin 10mg tablets	93	3448.62
Tirzepatide 5mg/0.6ml inj 2.4ml pf dispos dev	19	2300.00
Sacubitril 24mg / Valsartan 26mg tablets	22	1984.89
Fostair 100micrograms/dose / 6micrograms/dose	63	1935.12
FreeStyle Libre 2 Sensor	25	1750.00
Trimbow 87microg/dose / 5microg/dose / 9microg/dose inh	28	1290.50
Famotidine 20mg tablets	54	1091.90
Edoxaban 30mg tablets	22	1078.00
Sacubitril 49mg / Valsartan 51mg tablets	10	915.60
Linagliptin 5mg tablets	27	914.66

EPACT - VOLUME

Description	Total Tabs	Total Items	Total Price
Omeprazole 20mg gastro-resistant capsules	22071	616	670.02
Atorvastatin 20mg tablets	15570	561	372.61
Atorvastatin 40mg tablets	6874	220	189.02
Amlodipine 5mg tablets	6209	216	130.84
Aspirin 75mg dispersible tablets	5668	204	133.63
Tamsulosin 400microgram modified-release capsules	4768	159	203.43
Lansoprazole 30mg gastro-resistant capsules	5131	156	207.05
Levothyroxine sodium 100microgram tablets	4494	146	97.91
Amitriptyline 10mg tablets	6790	144	147.96

EPACT – VOLUME - SELECTED

Description	Total Items	Total Price
Adcal-D3 chewable tablets tutti frutti	118	610.26
Linagliptin 5mg tablets	27	914.66
Calcichew D3 Forte chewable tablets	24	98.70
Beclometasone 50micrograms/dose nasal spray	23	63.12
Nitrofurantoin 100mg modified-release capsules	22	146.57
Symbicort 200/6 Turbohaler	16	504.00
Monomil XL 60mg tablets	14	59.33
Flutiform 125micrograms/dose / 5micrograms/dose inhaler	13	392.00
Ventolin 200micrograms/dose Accuhaler	13	57.60
Empagliflozin 10mg tablets	11	402.49
Avamys 27.5micrograms/dose nasal spray	11	70.84
AeroChamber Plus	11	62.64

EPACT – PRICE - SELECTED

Description	Total Items	Total Price
Ngenla 60mg/1.2ml solution for injection pre-filled pens	1	830.40
Prednisolone sodium phosphate 5mg suppositories	1	751.71
Sumatriptan 6mg/0.5ml inj pre-filled disposable devices	1	372.66
Carbimazole 15mg tablets	1	298.96
Hydrocortisone 5mg/5ml oral solution sugar free	1	270.00
Fresubin Energy Fibre liquid (6 flavours)	1	231.84
Prostap 3 DCS 11.25mg inj pre-filled syringes	1	225.72
Decapeptyl SR 11.25mg inj vials	1	207.00
Vydura 75mg oral lyophilisates	1	206.40
Glycopyrronium bromide 2mg tablets	1	198.00
Ascorbic acid 500mg tablets	1	190.38
Zonegran 100mg capsules	1	188.16
Ivermectin 3mg tablets	1	173.25

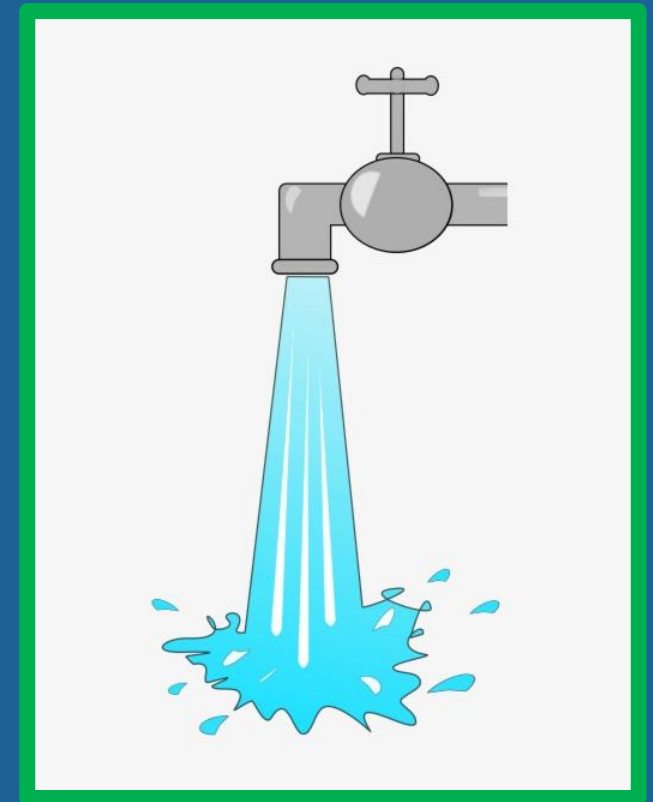
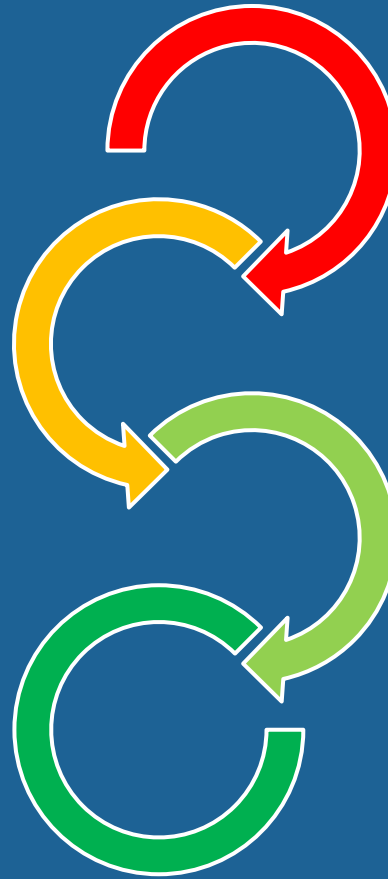
PRESCRIBERS



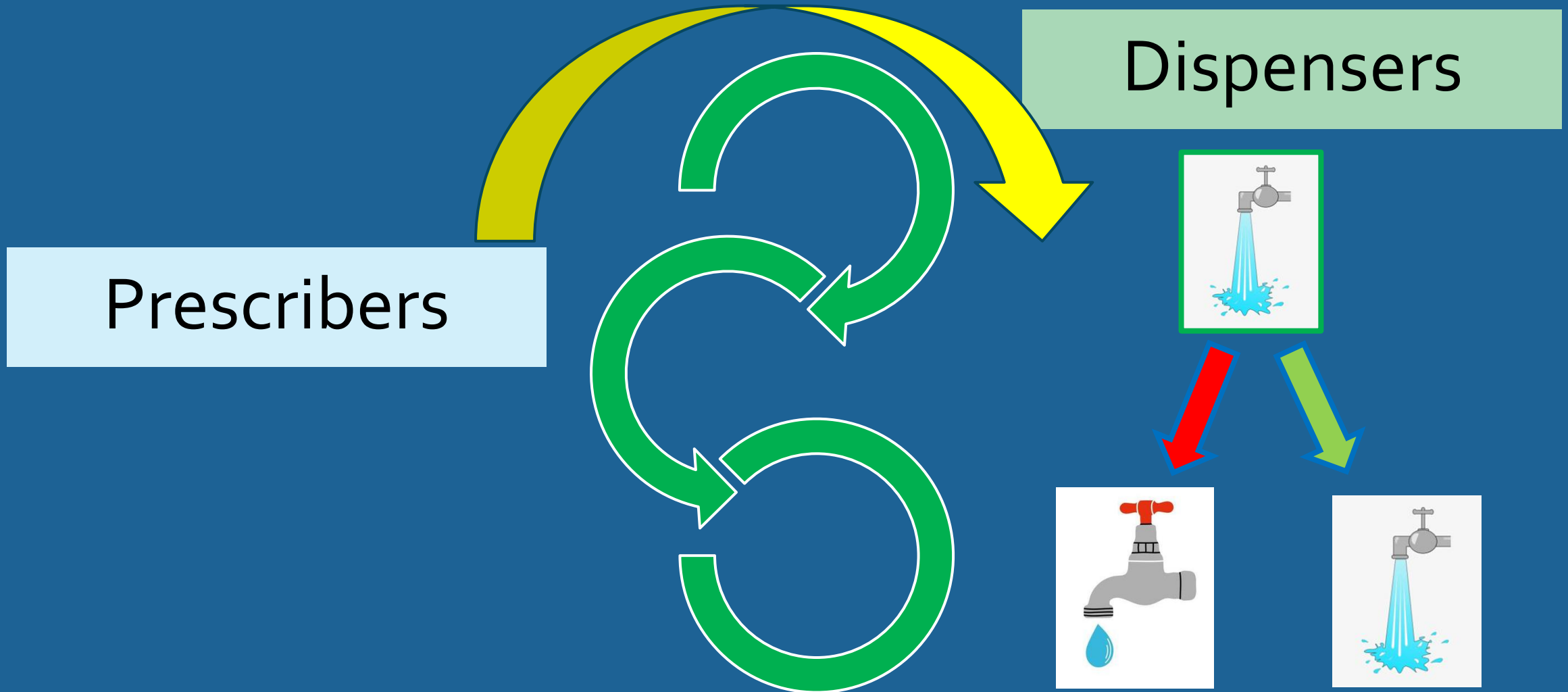
Controlling
Prescribers



Using ePACT Data
and Nudger



MAINTAINING THE FLOW



EMPOWERING DISPENSERS

Dispenser Options:

Prescribed as Generic –

- Order generic
- Order specific generic
- Order Brand
- Change the script to a **Brand** (including Manufacturer, Branded Generic or Brand) and get prescriber to initial the change

Prescribed as Brand –

MUST dispense that Brand **OR** Change the script to a Generic or a Different Brand and get prescriber to initial the change



EMPOWERING DISPENSERS

Dispenser Options:

Prescribed as TABLET/CAPSULE—

- Change the **FORM** to a **TABLET/CAPSULE** and get prescriber to initial the change



EMPOWERING DISPENSERS

Prescribed generically – if ordered as a generic – which supplier should I use?

Prescribe generically – is it better to order a specific brand?

What is the Formulary preferred BRAND?

Which Wholesaler for Which BRAND?

Should be Prescribed Generically

Should be Prescribed by Brand

Should be CAPSULES

Should be TABLETS

Should it be ordered as a PI?



EMPOWERING DISPENSERS

AIDE MEMOIRE FOR DISPENSERS - ORDERING THE RIGHT PRODUCT

Generic items to be ordered as Specific Brands	
Generic prescription	Order as

MUST BE PRESCRIBED BY BRAND	
Generics to be changed to Brand	Prescribe by brand

PRESCRIBED AND DISPENSED IN THE RIGHT FORM AND STRENGTH	
REJECT THESE PRESCRIPTIONS	CHANGE THEM TO

PREFERRED BRANDS	
Brands to change	Preferred Brands

EMPOWERING DISPENSERS

IDEAL Ordering Systems

10/10

- WYSIWYG – NET pricing
- SEE price AFTER Discount
- See margin/loss after clawback
- Brands automatically go to the most profitable main wholesaler
- Avoid PIs where brands are more profitable
- Easily compare generics prices
- Auto select cheapest generic
- Utilise numerous Shortliners and main wholesalers to compare prices
- Single Order Portal
- All main wholesalers on a single order portal

EMPOWERING DISPENSERS



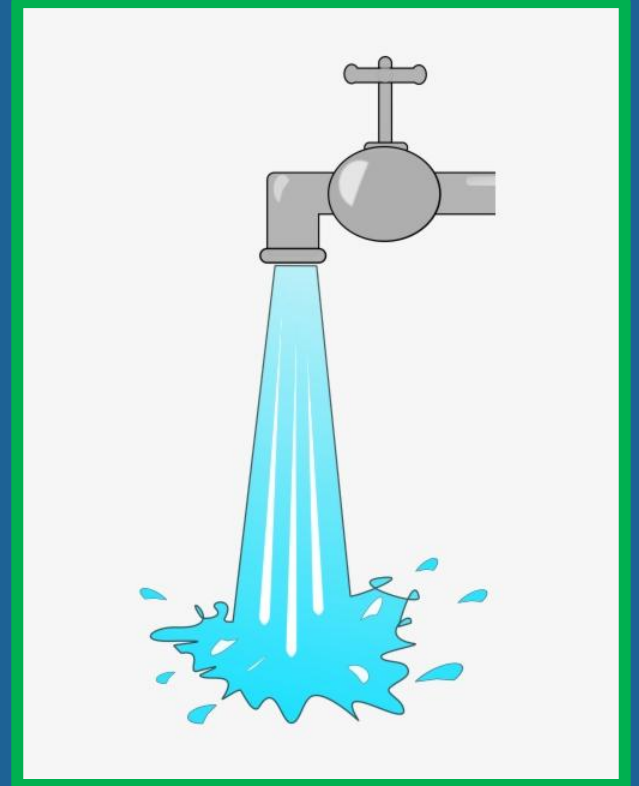
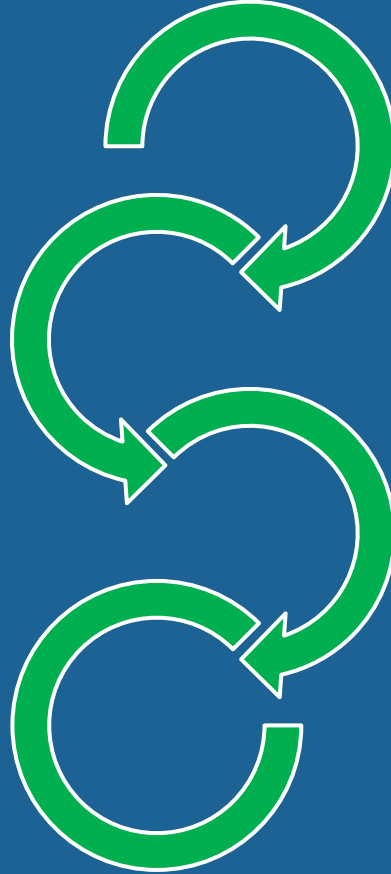
Correct
Brand/Generic



Correct Form

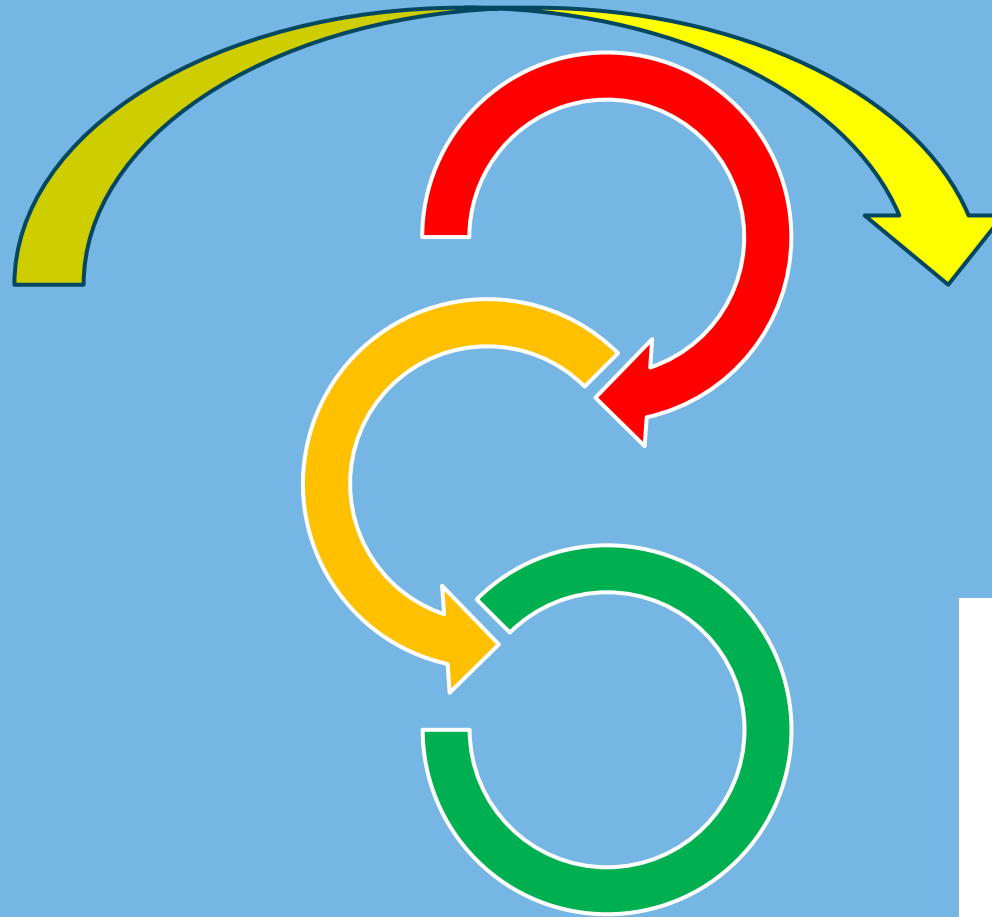


Correct Wholesaler



DISPENSERS

Dispensers



ADMIN



ADMIN GETTING IT RIGHT

And Finally, ONE LAST LEAK TO FIX

ACTUALLY ADMINISTERED (AA) Items and HMRC VAT Returns

- **NHSBSA**

VAT Equivalent – automatic

- **HMRC**

If it is taken away in a bag, you can reclaim the full VAT on medication, even if it is a PA according to NHSBSA

- If it is ACTUALLY ADMINISTERED at the practice, you **REDUCE** the amount of VAT that you reclaim from HMRC



ADMIN - GETTING IT RIGHT



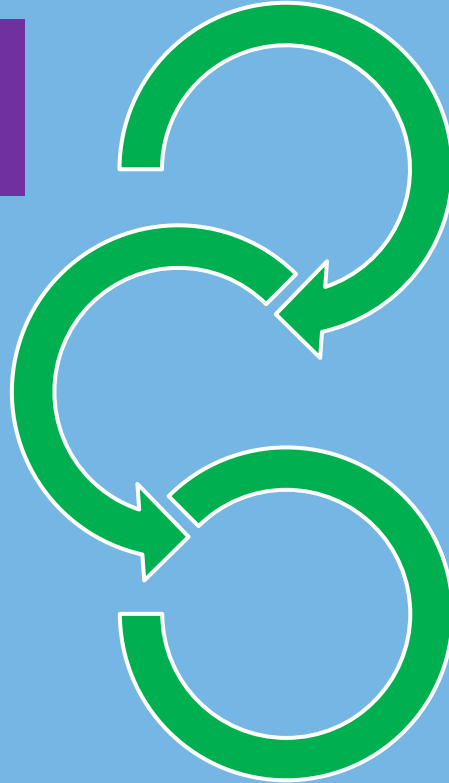
- If it is **ACTUALLY ADMINISTERED** at the practice, you must **REDUCE** the amount of VAT that you reclaim from HMRC (**REDUCED PROFIT**)
- ✓ Only add the **AA** items to the UNCLAIMABLE VAT– do not use the wholesalers' lists
- ✓ Check whether the UNCLAIMABLE VAT is at the Standard rate (**20%**) or at the Reduced rate (contraception – **5%**)
- ✓ Use the **Discounted price** of the **AA** to calculate how much VAT you **CANNOT** claim back

MAINTAINING THE FLOW

ADMIN



WHOLE PRACTICE



THANK YOU

pdk@nhs.net

SAVE THE DATE

The DDA Conference 2026 will be
held at the same venue -
National Conference Centre on
Wednesday 30 September and
Thursday 1 October 2026