The Dispensing Doctors’ Association is delighted to announce that the first copies of its new 2015 DDA Dispensing Guidance will be available free of charge to all dispensing practice teams attending the 2015 DDA Annual Conference.

The seventh edition of the DDA’s Dispensing Guidance will become the authoritative guide to operating and managing a safe and effective dispensary. Chapters within the guidance look at regulations and good practice guidance relating to core aspects of the dispensary operation including the prescription, the dispensing process and the dispensary. New for this year, there will also be a chapter looking at CQC dispensary inspections, offering hints and tips to those yet to experience a new-style CQC inspection.

The 2015 DDA Dispensing Guidance is just one more reason to come to the DDA 2015 Annual Conference. As well as two days’ worth of invaluable networking opportunity, the DDA 2015 Annual Conference will offer you updates on the following subjects:

• CQC inspections of dispensing practice
• Implications of the Five Year Forward View for small rural practice
• Pharmacists working in general practice
• Unlocking the Benefits of Smart Procurement and Stock Control.

So, don’t delay, book your free place today, and be the first to get your free copy of the DDA’s 2015 Dispensing Guidance.
Best Practice is fast becoming the most popular conference for GPs and practice managers looking for immediate solutions to the workload and recruitment crisis and other critical challenges. You will take home long-term strategies as well for building a more profitable and resilient practice in the face of shrinking resources, growing demand and major national change. Best Practice, produced in partnership with the National Association of Primary Care, also recognises that most GPs view themselves first and foremost as clinicians and care passionately about maintaining continuity of care, despite the myriad of other responsibilities thrust upon them. Therefore, a key offering of Best Practice is the 8 hours of free clinical CPD towards your annual appraisal and revalidation requirements.

The pace of change is accelerating in general practice and new ways of working at scale through federations and multidisciplinary teams are being proposed and trialled nationally. Practices can’t afford to stand still, freeze in the headlights or harp back to a golden age. The spotlight is firmly on general practice with the promise of a New Deal, a £1 billion infrastructure fund, £10 million to improve the workforce and a further £1 million for a second wave of the Prime Minister’s Challenge Fund to improve access to general practice. But for the vast majority of practices, not part of the fanfare of a national programme, this conference will address how to cope with the day-to-day realities of working longer hours and seeing more patients with fewer resources. How will you seek to influence and prosper from the transformation of out-of-hospital care without being swept aside by the change?
GPs and Practice Managers

Do These Questions Keep You Awake at Night?

- How do you cope with the inexorable rise in demand?
- How do you manage the off-loading of patients from secondary care and social services?
- How do you maximise your income from the ‘pittance’ you are paid per patient?
- What do you do when patients in some practices attend on average 8 times a year – and a third of the list consult every month?
- What’s the solution if recruitment is posing impossible – even in leafy Berkshire?
- The PM Challenge and Vanguards are all very well – but where’s the relevance to me?
- How do I keep up continuity of care and deliver a seven day service?
- Can I find enough time for clinical education?
- Why continue to bother with general practice?

Attend Best Practice to Gain:

- Immediate solutions to the workload and recruitment crisis
- Long-term strategies for building a more resilient practice
- Overview of the impact of national policy on your practice
- Expert tips on how to merge or federate
- Lessons from trailblazers in collaborative working
- CPD-accredited clinical update in core disease areas
- A renewed zest for general practice
- The opportunity to network and visit our lively exhibition

Who Should Attend?

Dispensers, Dispensing doctors, GPs and Practice Managers, including partners, salaried GPs, locums, sessional GPs, registrars, practice business managers and operations managers, staff from GP federations and buying groups, CCG leads, pharmacists, other primary, community, secondary and social care professionals.

REGISTRATION IS NOW LIVE

We have 2,500 education bursaries for complimentary passes. Claim yours now at www.bestpracticeshow.co.uk/sneakpreview
A Sneak Programme Preview

The Best Practice programme is being developed in partnership with the NAPC, other key primary care organisations and forward-thinking GPs and practice managers with ideas and innovations to share. Tailor your conference agenda to maximise the benefits for you, your practice and patients. The Best Practice 2015 programme will give you the chance to attend lively plenary sessions and to pick and choose sessions from five conference streams and two workshop theatres.

Plenary Sessions

With a new Government in place and the Five Year Forward View action plan in full swing, the Best Practice 2015 plenary programme will be packed with insight, controversy and debate over the future of general practice and primary care.

We are planning:

- An overview on how general practice will fare under the new Government
- Fast and furious debate on the issues that raise your hackles – you get to vote on which hot topics to throw to our grassroots panel of GPs and practice managers
- Insight into how national policy will impact on your practice and patients
- Keynote debate on the opportunities and threats of the New Care Models

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Workshops

A lively, and varied choice of 40 workshops for 60 delegates covering practice management, business and finance skills, pensions, personal finance, time management, Skype and group consultations, technologies, tips from CQC inspectors, update on Community Education Provider Networks.
**Dispensing Doctors’ Association Annual Conference**

We are delighted to welcome DDA members to Best Practice for a second year and hope you enjoy the dedicated programme on the challenges for dispensing doctors and small rural general practice - as well as the broader conference agenda.

<table>
<thead>
<tr>
<th>Session Title</th>
<th>Presenter/Organisation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Conference Opening</td>
<td>Matthew Isom, Chief Executive, Dispensing Doctors’ Association</td>
</tr>
<tr>
<td>Dispensing Doctors and the NHS Five Year Forward View</td>
<td>Deborah Jaines, Head of Primary Care Policy &amp; Contracts Commissioning Operations (Central Team), NHS England</td>
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<tr>
<td>Dispensing Doctors’ Association AGM</td>
<td>Dr Richard West, Chairman, DDA</td>
</tr>
<tr>
<td>CQC Update for Dispensing Doctors</td>
<td>Professor Steve Field, Chief Inspector of General Practice, CQC</td>
</tr>
<tr>
<td>Impact of the Five Year Forward View on Small Rural Practice</td>
<td>Sir Sam Everington, Chair, Tower Hamlets CCG and GP Advisor to NHS England on New Models of Care</td>
</tr>
<tr>
<td>All Change Now? what next for the NHS and Dispensing Practices</td>
<td>Dr David Jenner, Board Member, DDA and GP, Cullompton, Devon</td>
</tr>
<tr>
<td>Pharmacists working in general practice: the experience of a rural Cornish practice</td>
<td>Kathie Applebee, Management Partner, Tamar Valley Health, and Director, Gunnislake Pharmacy.</td>
</tr>
<tr>
<td>Premises, Networking and New Models of Care</td>
<td>Dr Brian Balmer, Chair, Essex LMC and Dispensing Lead, BMA</td>
</tr>
<tr>
<td>Unlocking the Benefits of Smart Procurement and Stock Control</td>
<td>Dr Wayne Turner, Dispensing GP in Leicestershire abd Director of Dispensing Doctor Solutions Ltd</td>
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<td>Prad Savania, Consultant Clinical Pharmacist and Director, Dispensing Doctor Solutions Ltd.</td>
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</tbody>
</table>
**Practice Business and Finance**

Expert advice and case studies on the day-to-day running of efficient, profitable practices, tips on merging, federating and maximising your income as part of a GP buying group.

<table>
<thead>
<tr>
<th>Topic</th>
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</tr>
</thead>
<tbody>
<tr>
<td>A New Deal or a Raw Deal for General Practice – what’s in the pipeline for GPs in 2016/17</td>
<td>Dr Richard Vautrey, Deputy Chair, BMA General Practitioners Committee</td>
</tr>
<tr>
<td>What You Can and Cannot Control About the Future of Your Practice</td>
<td>Neil Turton, Chief Executive, Salford Health Matters</td>
</tr>
<tr>
<td>So You’ve Formed a Federation – What Next?</td>
<td>Dr Michael Smith, Chief Executive, Haverstock Healthcare and a board member of the National Association of Provider Organisations (NAPO)</td>
</tr>
<tr>
<td>Five Steps to Regaining Your Zest for General Practice</td>
<td>Dr Hamed Khan, GP, London, Clinical Lecturer, St. George’s Medical School and clinicians in the Emergency Department at St Georges Hospital, Dr Jeremy Cox, GP Hitchin, Chair Herts LMC</td>
</tr>
<tr>
<td>How to Ensure Your Practice Cashes in on the £1 billion Infrastructure Fund</td>
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<tr>
<td>How to Build a Financially Sustainable Practice</td>
<td>Linda Morris, Finance Director and Deputy CEO, Haverstock Healthcare Ltd</td>
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<tr>
<td>Shake Up or Shut Down: How to get the team in place to save your practice from closure</td>
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<tr>
<td>Merger without Mayhem – expert tips on avoiding the perils and pitfalls of the process</td>
<td>Advice from a GP, lawyer and medical accountant Bob Senior, Chair of AISMA, Oliver Pool, UC Senior Associate, Veale Wasbrough Vizards</td>
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<tr>
<td>Has Anyone Had Any Luck Recruiting a GP Recently? - Tips on hiring, firing and succession planning</td>
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</tr>
<tr>
<td>Regulation of GPs – Lesson Learnt from the First Year</td>
<td>Professor Steve Field, Chief Inspector of General Practice, CQC</td>
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<tr>
<td>Peer Support – How to Recover from Burn-Out</td>
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Clinical Update stream

Quick-fire, GP-relevant clinical updates on the latest hot topics, guidelines and research on the prevention, diagnosis and management of key conditions. Where possible, speakers will include practical steps to reduce referrals and manage patients better in the community or home settings. Attending this session will gain you 8 CPD credits towards appraisal and revalidation. Clinical Content at Best Practice has been accredited by the RCGP since 2012.

- Paediatrics
  Dr Andrew Winrow, consultant paediatrician, Kingston Hospital NHS Foundation Trust
- Respiratory
- Gastroenterology
- Red Flags in Neurology
  Dr Waqar Rashid, Consultant Neurologist, Brighton and Sussex University Hospitals NHS Trust
- Mental Health
- Unexplained Medical Symptoms
- Cancer – changes to the two-week waiting times
- Women’s Health/Sexual Health
- Vit B12

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Delve deeper into your clinical passions and priorities with our Best Practice Masterclasses on Cardiology, Dermatology, Diabetes and MSK. Each expert-led Masterclass will comprise four 30 minute sessions delivered by GPSIs or consultants working in the community. There will be plenty of time to question our experts and test your understanding.

### October 21

**Cardiovascular Masterclass, produced in partnership with the CVGP Society, covering topics including:**

- Personalisation of Care in Lipid Management
- Personalisation of Care in Hypertension

Professor Ahmet Fuat, GPSI in Cardiology, Darlington and founder of the CVGP Society

Dr Matt Fay, GPSI Cardiology, West Yorkshire

**Dermatology Masterclass, delivered by the Primary Care Dermatology Society, covering topics including:**

- Upskill on lesion recognition
- Dermatology Brain Teaser
- Rash Thinking - tips on how to diagnose rashes
- Paediatric Dermatology - tips and hints

Dr Elizabeth Ogden, Associate Specialist in Dermatology, Hertfordshire and Educational Lead, PCDS

Dr Stephen Kownacki, Executive Chairman, PCDS

**Diabetes Masterclass covering:**

- Nailing the Nine Care Process – what it is and how to use it to benefit your patients
- Type 1 Diabetes, Sex, Drugs & Rock 'n' Roll
- Workshop - Aps and technology to support self-care in Diabetes
- The Five Year Forward View - What About Diabetes?
- Type 2 Diabetes - What Next After Metformin?

Dr Partha Kar, Consultant Diabetologist, Portsmouth Hospitals NHS Trust NAPC Diabetes Practice Innovation Network

Dr Stephen Lawrence, Clinical Lead an Medical Advisor in Primary Care for the Royal College of General Practitioners and Diabetes UK

**MSK Masterclass, supported by Keele University, the Primary Care Rheumatology Society and Arthritis Research UK, covering:**

- Hot Topics in MSK, covering Polymyalgia Guidelines update, Gout, Temporal Arteritis, Yellow-flags in Back Pain
- Osteoporosis-Hot Topics and Tips (Why GPSs should be more pro-active in osteoporosis management; identifying at-risk groups; improving compliance; monitoring patients on treatment; developing a fracture liaison service)
- Osteoarthritis – Beyond the Prescription Pad: Why not to ignore the new NICE guidelines.

Dr Louise Warburton, GPSI in Rheumatology and Musculoskeletal Medicine, Shropshire and Senior Lecturer, Keele University

Dr Lorna Clarson, GP Research Fellow with special interest in vascular disease and gout, Keele University, GP in North Staffordshire.

Dr Graham Davenport, Senior Lecturer and Clinical Champion in Musculoskeletal Medicine, Keele University, former president of the PCR Society

Dr Tom Margham, Primary Care Lead, Arthritis Research UK, GP, East London
## Future of Primary Care

Practical advice and case studies on general practice operating at scale, collaborating as part of multispecialty community teams, trailblazing new models of care, refocussing on population health and redefining the purpose of primary care.

<table>
<thead>
<tr>
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</tr>
</thead>
<tbody>
<tr>
<td><strong>New Models of Care - Threats and Opportunities for General Practice</strong></td>
<td>Sir Sam Everington, Chair, Tower Hamlets CCG and GP Advisor to NHS England on New Models of Care</td>
</tr>
<tr>
<td><strong>Supersizing Your Practice – Lessons from the Whitstable Medical Practice Vanguard Site for the New Care Models</strong></td>
<td>Dr John Ribchester, senior and executive partner, Whitstable Medical Practice, Kent – a Vanguard site for trialling the Multispecialty Community Provider (MCP) care model</td>
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<tr>
<td><strong>How Can Pharmacy Support Stronger Out-of-Hospital Care?</strong></td>
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<tr>
<td><strong>Two Snapshots of Good, Personalised, Multidisciplinary, Community-Based Care</strong></td>
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<tr>
<td>1. Rotherham Social Prescribing Scheme</td>
<td>Dr Richard Cullen, GP, Rotherham CCG and Representative from Voluntary Action Rotherham</td>
</tr>
<tr>
<td>2. Shropshire CCGs’ approach to delivering ‘Personalised, Collaborative, Multidisciplinary Care’</td>
<td>Dr Caron Morton, Accountable Officer, Shropshire CCG</td>
</tr>
<tr>
<td><strong>Federations in the Fast Lane – West Wakefield Health and Wellbeing: extending access and driving new models of care</strong></td>
<td>Dr Chris Jones, GP, West Yorkshire and programme director, West Wakefield Health and Wellbeing federation, a PM Challenge Fund and New Care Model Vanguard site.</td>
</tr>
<tr>
<td><strong>Big Debate: How Do We Transform The Primary Care Workforce to Deliver the Five Year Forward View?</strong></td>
<td>Panel including: Professor Martin Roland, Professor of Health Services Research, University of Cambridge and Chair of the Primary Care Workforce Commission, Dr Nav Chana, Chair, NAPC, Lisa Bayliss Pratt, Director of Nursing, Health Education England, Pharmacy Leader tbc, Dr Crystal Oldman, chief executive, Queen’s Nursing Institute</td>
</tr>
<tr>
<td><strong>GPss Partnering with Community Trusts – a fresh take on general practice in Nottingham.</strong></td>
<td>Karen Frankland, Director of Business and Marketing and Deputy Chief Executive, Nottingham City Care</td>
</tr>
<tr>
<td><strong>Fostering Health Integration in a Troubled Area – GPs Delivering Accountable Care</strong></td>
<td>Dr Ian Greaves, GP and Medical Director of GP First federation, Stafford, Peter Wilson, CEO, CareMesh</td>
</tr>
</tbody>
</table>
At last, free essential training for your nurses

Best Practice in Nursing offers essential mandatory training, clinical updates and half-day masterclasses on high priority practice needs, designed to enhance and widen the services your practice offers whilst supporting efficient day to day running.

The Best Practice in Nursing event will provide a multi-track programme, jam-packed with a combination of clinical updates and more advanced hands-on training, encompassing the practical skills your nurses need and want.

We know how important your nurses are to the running of your practice, that’s why we’ve secured education bursaries so the first 1,500 nurses to register can come to the conference for free!

Tell your nurses to head to www.bestpracticeinnursing.co.uk now

Programme coming soon

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