

FESTIVE OPENING HOURS

ENGLAND, WALES & NORTHERN IRELAND

Working in Partnership with Healthcare Professionals



a PHOENIX company

Dear Customer,

The Christmas and New Year period is fast approaching and in readiness we would ask you to please see the below information with regards to our opening and closing times and out of hours emergency contact details.

Date	Event	Customer Service Open - Closed	Orders	Deliveries
Monday 19 - Thursday 22 December 2016		08:00 - 20:00	Normal Ordering	Normal delivery
Friday 23 December 2016		08:00 - 18:00	Normal Ordering	Normal delivery
Saturday 24 December 2016	Christmas Eve	08:00 - 12:00	Orders placed before 17:00 will be delivered on next available delivery	Normal Saturday delivery
Sunday 25 December 2016	Christmas Day	CLOSED	Normal Ordering	NO DELIVERIES
Monday 26 December 2016	Boxing Day	CLOSED	Normal Ordering	NO DELIVERIES
Tuesday 27 December 2016	Bank Holiday	CLOSED	Normal Ordering	NO DELIVERIES
Wednesday 28 December 2016		08:00 - 20:00	Normal Ordering	Normal delivery
Thursday 29 December 2016		08:00 - 20:00	Normal Ordering	Normal delivery
Friday 30 December 2016		08:00 - 18:00	Normal Ordering	Normal delivery
Saturday 31 December 2016	New Years Eve	08:00 - 12:00	Orders placed before 17:00 will be delivered on next available delivery	Normal Saturday delivery
Sunday 01 January 2017	New Years Day	CLOSED	Normal Ordering	NO DELIVERIES
Monday 02 January 2017	Bank Holiday	CLOSED	Normal Ordering	NO DELIVERIES
Tuesday 03 January 2017		08:00 - 20:00	Normal Ordering	Normal delivery

Out of hours emergency contact number **0844 736 2295**

Our out of hours Emergency Services are available throughout the festive period when customer services are not available. Please note this service is subject to Our standard £50 call out charge.

Should you have any questions regarding our services during this period , please contact us on 0844 7362287 or email customerservice@phoenixmedical.co.uk

PHOENIX Healthcare Distribution would like to take this opportunity to wish all our customers a very Merry Christmas and Happy New Year!

PHOENIX Customer Service Team



RS 28207 EMS 532329