

# FESTIVE OPENING HOURS

## SCOTLAND

*Working in Partnership with Healthcare Professionals*



a PHOENIX company

Dear Customer,

The Christmas and New Year period is fast approaching and in readiness we would ask you to please see the below information with regards to our opening and closing times and out of hours emergency contact details.

Date	Event	Customer Service Open/Closed	Ordering	Deliveries
Monday 19 - Thursday 22 December 2016		8:00 - 20:00	Normal Ordering	Normal delivery
Friday 23 December 2016		08:00 - 18:00	Normal Ordering	Normal delivery
Saturday 24 December 2016	<b>Christmas Eve</b>	08:00 - 12:00	Orders placed before 17:00 will be delivered on next available delivery	Normal Saturday delivery
<b>Sunday 25 December 2016</b>	<b>Christmas Day</b>	<b>CLOSED</b>	Normal Ordering	<b>NO DELIVERIES</b>
<b>Monday 26 December 2016</b>	<b>Boxing Day</b>	<b>CLOSED</b>	Normal Ordering	<b>NO DELIVERIES</b>
<b>Tuesday 27 December 2016</b>	<b>Bank Holiday</b>	<b>CLOSED</b>	Normal Ordering	<b>NO DELIVERIES</b>
Wednesday 28 December 2016		08:00 - 20:00	Normal Ordering	Normal delivery
Thursday 29 December 2016		08:00 - 20:00	Normal Ordering	Normal delivery
Friday 30 December 2016		08:00 - 18:00	Normal Ordering	Normal delivery
<b>Saturday 31 December 2016</b>	<b>New Years Eve</b>	08:00 - 12:00	Orders placed before 17:00 will be delivered on next available delivery	Normal Saturday delivery
<b>Sunday 01 January 2017</b>	<b>New Years Day</b>	<b>CLOSED</b>	Normal Ordering	<b>NO DELIVERIES</b>
<b>Monday 02 January 2017</b>	<b>Bank Holiday</b>	<b>CLOSED</b>	Normal Ordering	<b>NO DELIVERIES</b>
Tuesday 03 January 2017		08:00 - 20:00	Normal Ordering	<b>NO DELIVERIES</b>
Wednesday 04 January 2017		08:00 - 20:00	Normal Ordering	Normal delivery

Out of hours emergency contact number **0844 736 2295**

Our out of hours Emergency Services are available throughout the festive period when customer services are not available. Please note this service is subject to Our standard £50 call out charge.

Should you have any questions regarding our services during this period , please contact us on 0844 7362287 or email [customerservice@phoenixmedical.co.uk](mailto:customerservice@phoenixmedical.co.uk)

PHOENIX Healthcare Distribution would like to take this opportunity to wish all our customers a very Merry Christmas and Happy New Year!

**PHOENIX Customer Service Team**



RS 28207 EMS 532329